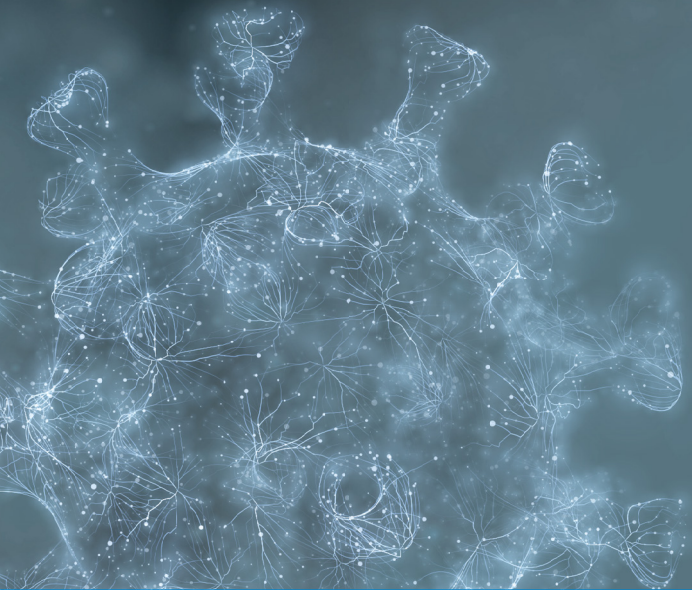

COVID-19

PREVENTION

Providing the highest level of safety
to our customers & colleagues.



CARING FOR OUR COLLEAGUES



“
Now more than ever,
food service businesses
must take extra
precautions to keep
customers and staff
safe during the
COVID-19 outbreak.”



OUR PROMISE

Sysco promises to be there for our customers during this difficult time. We are here to provide you the highest level of service you have come to expect from us and do so in a safe and responsible manner.

We are committed to keeping you and your business safe from COVID-19.

We are in this together.



COLLEAGUE PRECAUTIONS

Sysco has taken the following precautions to protect our colleagues as well as you from COVID-19:



We have provided all Sales & Delivery colleagues with a COVID-19 Kit that includes: face coverings, gloves, hand sanitizer, disinfectant wipes, and paper towels.



All staff have been trained on universal precautions including proper hand hygiene.



We screen all staff and visitors for COVID-19 symptoms (including temperature checks) and close contact with a confirmed COVID-19 case.



We have increased sanitation and disinfecting of all work spaces including our delivery vehicles.



We have implemented social distancing guidelines for all of our staff and facilities.



We have implemented procedures for investigating all suspected and positive COVID-19 cases as well as notification protocols.



We have made changes to our will call process to better serve and protect you. We ensure social distancing and appropriate barriers are in place.



PLAN HIGHLIGHTS

Sysco has a comprehensive pandemic plan that we have activated for our response to COVID-19. There are several components to our plan. Some of these include:

CRISIS MANAGEMENT & RESPONSE STRUCTURES

Sysco has created a cross-functional team of experts to lead and coordinate all aspects of our pandemic plan to ensure business continuity & safety.

LOCAL RESPONSE STRUCTURES

Each Sysco site has its own Emergency Management Team. These teams are responsible for coordinating to implement and oversee local response to a pandemic.

OPERATIONAL STATUS TRACKING

Sysco has implemented a tracking process to monitor the spread of the pandemic and its impact on our staff and operations.

WORKPLACE SAFETY ARRANGEMENTS

Sysco has several procedures in place to protect Staff and customers from the spread of COVID-19.

FOOD SAFETY & QUALITY STANDARDS

Sysco has processes in place to identify core products and to ensure their availability while committing to the highest level of food safety & quality.

PRODUCT SUPPLY & TRANSPORTATION

Sysco has developed a flexible response structure allowing us to respond quickly, protect our staff and adjust our business operations to meet changing customer needs.



INTERACTION OPTIONS

Sysco wants you to be safe and feel secure when interacting with us. That is why we have various options available when it comes to our collaboration.

Some of these include:



VIRTUAL VISITS

Our Sales team can arrange virtual visits with you at your convenience by utilising various video conferencing tools.





Connect with us at [syscoireland.com](https://www.syscoireland.com)

